

Paperless Billing

Paperless Billing, also known as Ebill, is a fast, easy way to receive your monthly utility bill and it helps to clear the clutter of paper bills.



Fast

You'll receive an email when your Ebill is ready and the same information will be provided, but 2-5 days faster than a mailed bill.



Secure

View up to 15 months of account and billing history with secure online account access and reduce the possibility of identify theft from stolen mail.



Easy

It's easy to sign up, there's no cost to you and it helps clear the clutter of paper bills.

Getting started is free and easy

If you already have online access to your City of Gastonia utility account through our Online Customer Self Service (CSS), simply look for the Paperless Billing tab on the right hand side of the main page. If you haven't already signed up, click on the link below, have your account number handy and follow the steps to register.

[Customer Self Service \(cityofgastonia.com\)](http://cityofgastonia.com)