

City of Gastonia Residents Only

Leaf Season Q & A

Pick-Up and Drop-off Information (October 13 through February 13)

What is the schedule for leaf collection?

Our leaf collection schedule operates on a two-times-per-month rotation per residential location during leaf season, which may or may not align with your normal collection schedule. You may experience delays due to the volume and the rate at which leaves fall. (Please expect delays from Thanksgiving through New Year's Day)

How can I determine when leaves will be collected in my area and the status of this service?

There are two useful tools to determine the area and status of leaf collection as follows:

- Download the WasteWise app to a smart device for daily/weekly updates and service alerts.
- Visit the City of Gastonia's website, which features an interactive map and will serve as an alternative to residents calling for collection information. You may use the search bar to enter your address to see which area is currently being serviced, as it will be displayed in **RED**.

<https://experience.arcgis.com/experience/237e10fb980c4643a6f869e462be61f2>

Can I take my leaves to a site for disposal?

Residential account holders may choose to dispose of bagged leaves and live Christmas trees at the below-referenced drop-off site:

- **Duke Street Resource Center, 3175 Duke Street, Gastonia, NC 28056**
 - **Drop-off Hours: Monday - Friday: 8 AM - 5 PM, Saturday: 10 AM – 2 PM**

*This option is not available to commercial account holders.

Curbside leaf collection will not be affected and will continue to be provided.

Can I place an order to have my leaves vacuumed?

Service orders for leaf collection are unnecessary during the leaf collection period of October 13 through February 13, as there will be regular leaf collection on a two-times-per-month rotation. After leaf season, residents should call to place a service order for leaf collection. The fee for this service outside of leaf collection is \$25 and will be billed to your utility account.

Can I bag my leaves so that they do not kill my grass?

Curbside residential collection requires leaves to be loose for service. However, all leaves must be bagged for disposal at the drop-off site. Yard waste carts can be purchased via the Wastewise app to containerize your yard waste debris, excluding

leaves during leaf season, because the leaf service requires the leaves to be un-bagged and non-containerized to vacuum. There is a one-time lease fee of \$60 for each yard waste cart; however, the service is free.

Can I place my leaves in the street like my neighbor?

Leaves clog up storm drains, causing them to stop up and possibly overflow. Therefore, leaves should be placed in loose piles curbside for collection.

Will you vacuum up my clippings and pine needles also?

These can be combined for collection, but please do not include branches, twigs, etc., or you can utilize a yard waste cart for these items.

Will you still empty my yard waste cart(s) or collect loose yard waste debris during leaf season?

Yard waste carts will be emptied on your regular garbage collection day, and small piles of yard waste debris, **not including leaves**. However, large piles of yard waste debris require a larger truck, and this service runs on a delayed schedule from regular yard waste collection.