



### **Bulk Container FAQs & Responsibilities**

In an effort to ensure all bulk container customers are informed of the responsibilities of cleanliness, non-contamination, and collection, below is a list of important information and frequently asked questions from the City of Gastonia Solid Waste Division:

- Electronics may not be placed inside of any bulk containers (TVs, Computer CPUs, hard drives, monitors or wiring harnesses); these items have been banned from the landfill. You can take these items to the Gastonia Farmer's Market Recycling Center and have them disposed of for \$4 per electronic.
- Bulky waste (furniture, appliances, mattresses, box springs, etc.) should not be placed in or around the bulk containers or corrals; these must also be taken to a Gaston County Convenience site, please visit <http://www.gastongov.com/departments/solid-waste/recycling-centers> to find the location near you.
- Construction debris may not be placed inside of any bulk container. A construction dumpster must be used and a permit for the construction dumpster can be obtained from the City of Gastonia Engineering Division. The placement of the dumpster must also be approved by the Engineering Division prior to the delivery of the container.
- Cardboard should not be placed in the trash dumpsters. Two (2) cardboard recycling dumpsters are provided for use by bulk container customers in the downtown area. One is located in the parking area behind the Standard Building and Webb Customer Kitchen; the other is located in the parking area behind the Gaston County Administration Building. If these are full there is a third option: there is a cardboard recycling container located at the Gastonia Farmers Market Recycling Center. All boxes must be broken down and placed in the slot provided on the front of the container. Placing complete boxes in the trash container causes the container to be overfilled too quickly.
- Trash bags or other garbage should not be placed on the exterior of the dumpster or inside of the dumpster corral; please fit all trash inside of the containers. There are additional dumpsters provided throughout downtown which you may use if your dumpster is full. A map has been provided with information for you to locate an alternate dumpster.
- Establishments that hold a valid ALE license may not place any alcohol containers inside of the dumpsters. The ALE license requires you to provide recycle containers and service for your bottles and cans. Currently the City of Gastonia does not provide these recycle containers. You will need to contact a private recycling hauler to collect your alcohol bottle and can recyclables.
- According to the Gaston County Health & Human Services guidelines for food service, all dumpster, containers, etc., used for trash, oil, organics and recycling collection must be clean and sanitary at all times. An un-kept area may reduce your points on your overall sanitation grade.

- Items placed outside of the containers, illegal dumping in the corrals, electronics, construction material or bulky waste placed in or around the containers are a violation of the City of Gastonia's Code of Ordinance (Section 11-61 & 11-230). Fines may vary from \$100 to \$300.
- In order to protect the aesthetics, appearance and space within the downtown area, all customers must utilize city containers. Private container service (unless approved as a construction container) is not allowed unless you have been grandfathered and currently possess your own container and service.
- All active locations with electric service will be charged for garbage service regardless of the account holder's relationship to the property. There is no option to opt-out of service if you are within the service area.
- The perimeters of the service area are as follows: Franklin Blvd to the south, the railroad to the north, Broad Street to the east and Chester to the west.
- Residential customers will be billed the residential rate as approved by City Council. 96-gallon roll-out recycling containers will be provided for residential use only. The service will be on Thursdays and you will be an Orange customer. It will be the responsibility of the residents to roll the cart to the assigned location for collection on your scheduled day.